

## Refine Search

### Search Results -

Terms	Documents
L5 and dialog\$3	10

Database:

US Pre-Grant Publication Full-Text Database  
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### Search History

DATE: Monday, April 26, 2004    [Printable Copy](#)    [Create Case](#)

<u>Set</u> <u>Name</u> side by side	<u>Query</u>	<u>Hit</u> <u>Count</u>	<u>Set</u> <u>Name</u> result set
	<i>DB=PGPB,USPT,USOC,EPAB,JPAB,DWPI,TDBD; PLUR=YES; OP=ADJ</i>		
<u>L6</u>	L5 and dialog\$3	10	<u>L6</u>
<u>L5</u>	L2 and (first or second) same (part\$3 or party)	49	<u>L5</u>
<u>L4</u>	L3 and (dialog\$3 or convers\$6)	4	<u>L4</u>
<u>L3</u>	L2 and (first or second) same (part\$3 or party) same (generat\$6 or receiv\$6) same network\$3	7	<u>L3</u>
<u>L2</u>	(action\$6 or reaction\$6) same perform\$6 same (complaint\$ or disput\$6 or comment\$6 or plaintiff\$) same (buy\$3 or customer\$ or merchant\$ or sell\$3)	80	<u>L2</u>
<u>L1</u>	(action\$6 or reaction\$6) same perform\$6 same (complaint\$ or disput\$6 or comment\$6 or plaintiff\$) same (buy\$3 or customer\$ or merchant\$ or sell\$3) with claim\$3 same (insurance or assurance) same (fraud or fraudulent) same network\$6	0	<u>L1</u>

END OF SEARCH HISTORY

## WEST Search History

[Hide Items](#)[Restore](#)[Clear](#)[Cancel](#)

DATE: Friday, April 30, 2004

Hide?	<u>Set</u> <u>Name</u>	<u>Query</u>	<u>Hit</u> <u>Count</u>
		<i>DB=PGPB,USPT; PLUR=YES; OP=ADJ</i>	
<input type="checkbox"/>	L4	(dispute or complaint) near20 resolution near5 communicat\$ near20 (party or buyer or purchaser or client or customer or consumer)	8
<input type="checkbox"/>	L3	communicat\$ near20 first near20 (party or client or customer or consumer) near20 second near20 (party or client or customer or consumer) same complaint	1
<input type="checkbox"/>	L2	communicat\$ near20 between near20 first near20 (party or client or customer or consumer) near20 second near20 (party or client or customer or consumer) same complaint	0
<input type="checkbox"/>	L1	dialog near20 between near20 first near20 (party or client or customer or consumer) near20 second near20 (party or client or customer or consumer)	5

END OF SEARCH HISTORY